## **ASK LAKE FOREST**

For questions or concerns:

Simply enter a parking-related request or concern 24 hours a day, seven days a week, via the City's website. Visit the City's website at www.lakeforestca.gov, and click on "Contact Us."



To learn more about the City's Residential Parking Management Policy, please contact the Public Works Department at: (949) 461-3480







25550 Commercentre Drive

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Overflow and Residential Parking Management Policy

The City's Parking Management Policy was developed to help resolve parking issues throughout the community. Commonly reported residential parking issues involve vehicles associated with multifamily developments, as well as commercial or oversized vehicles parked on residential streets. Parking complaints generally fall into two categories:

- 1. Parking violations that the City can enforce, such as 72-hour violations or parking in No Parking (Stopping) Anytime areas.
- 2. Situations that cause concern in neighborhoods, but do not represent a parking violation these are essentially aesthetic matters, but in limited circumstances, the City may be able to institute a parking restriction. The City Engineer will decide which solution best resolves the parking situation.

This brochure provides a brief overview of the Parking Management Policy and the evaluation process undertaken when the City receives a parking-related request or complaint. A specific request will only be evaluated once in any 24-month period. The City will exhaust the least intrusive alternative at each phase of the evaluation process prior to moving on to subsequent phases that entail a greater degree of restrictions and enforcement.

## PHASE 1: Fact Finding

The City begins the evaluation process by collecting information and conducting a field review. The field review scope will be based upon the professional judgment of the City Engineer and the particular circumstances of the situation. Information collection may include a review of site development plans, traffic counts, license plate survey, and collision history.

## PHASE 2: Request for Voluntary Action

If initial research indicates potential for mitigating parking impacts from multi-family developments onsite, staff will meet with appropriate parties to collect additional information regarding parking policies at the multi-family development. This may include meeting with the homeowners' association (HDA) board to request information on parking policies and share concerns of neighbors. If opportunities exist to add parking spaces on private property, staff will request the HDA board consider adding parking. In addition, staff may request an HDA board revise parking policies that may be impacting adjacent neighborhoods. Based upon the results of Phase 2, the problem may be

corrected by the HOA Board. If not, staff will enforce any parking violations. Problems not resolved by the HOA Board or parking enforcement, may qualify for a parking program.



Your Parking Enforcement Team!



## PHASE 3: Consideration of Parking Restrictions

There may be restrictive options to mitigate single-family neighborhood overflow parking generated by multi-family developments. Restrictions may also be appropriate to address commercial or over sized vehicle parking and or parking during street sweeping. Restrictive options may include over night parking bans, posting No Parking (Stopping) Anytime, and or Residential Permit Parking. The City Engineer will recommend to City Council for their approval a specific parking program based upon the particular circumstances of the situation.

Numerous criteria must be met in order for the City Engineer to recommend that City Council approve a Residential Permit Parking Program. For example, overflow vehicles from a multi-family development must occupy 75% of the frontage on a single-family residential street during any consecutive 6-hour period, and field reviews must demonstrate that 30 or more single-family detached homes (or 1,000 feet) could be affected. Also, 67% of the Impacted Area property owners (one vote per property owner) must approve instituting a Residential Permit Parking Program in their neighborhood. Approval of a Residential Permit Parking Program is at the sole discretion of the City Council.